

Wednesday, 25 May 2011

Mr. Blake Ireland  
Managing Director  
Life Solutions  
Unit B, 8/F Wah Fa Factory Building  
8 Shipyard Lane  
Quarry Bay, Hong Kong

Dear Mr. Ireland,

We appreciate your flexibility and support to help us make what has turned out to be an easy decision to extend our contract with Life Solution. For the past 2 years, we have been using Life Solutions to provide distilled water to our staff and clients in both our Hong Kong and Macau offices.

We have been very satisfied with the maintenance service provided by your team. Not only are the water filters replaced in a timely manner without any reminders, but on the rare occasions when we have had a problem the response time has always been faster than anticipated. Your efficiency and professionalism has ensured that we rarely, if ever, have any problems with our water dispensers.

Thank you for introducing us to this environmentally friendly drinking water system. We certainly have no problem recommending your service to any potential clients you may have.

Yours sincerely,

For and on behalf of  
The Executive Centre Ltd



Leonard Chan  
Group Operations Manager



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